



OFFICE of REGISTRARIAL SERVICES

May 2023

University of Guelph

50 Stone Road East
Guelph, Ontario
Canada N1G 2W1

RE: Refund policy for international fees and deposit

International applicants at the University of Guelph whose study permit is denied by Immigration, Refugees and Citizenship Canada (IRCC) may be eligible for a refund of their tuition and fees.

Applicants must request a refund, drop their registered courses and forward a copy (PDF) of their IRCC denial letter to Student Financial Services via accquest@uoguelph.ca.

This request must be received within fourteen days of the denial letter date, otherwise, a refund will be denied. Please allow a minimum of three weeks for the refund to be processed.

Please refer to the below webpage for more details on refund processing:

<https://www.uoguelph.ca/registrar/studentfinance/fees/refunds>

Please note: the University of Guelph will not be responsible for losses due to bank fees or currency fluctuations.